

Dalham Parish Council Community Emergency Plan

Date of Document:	30.06.21	Author:	JK
Version number:	V1		
Review Date:	June 2024		

AMENDMENT RECORD

	Summary	Date	Author
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Redacted Version		
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www.suffolkresilience.com/prepare-your-community		

Community Name: Dalham

Plan dated: 30.06.21

Introduction Dalham is a village between Bury St Edmunds and Newmarket with approximately 130 properties and 266 residents.

Activation In the event of an emergency impacting the parish, the following residents, when safe to do so, will form an emergency coordination group to assess the impacts of the incident, activate the plan, coordinate the local response, inform, and support residents as far as is practical;

Name	Parish Role	Response Role	Landline	Mobile	Email
	Parish Council Chairman	Community Emergency Planning Group (CEPG) lead			
	Parish councillor	CEPG co-ordinator			
	Parish councillor	Volunteers co Ordinator			
	Parish councillor				
	Parish councillor				
	Parish councillor				
	Parish councillor				

In the event of any local emergency, if there is **ANY threat to life, dial 999** and alert the emergency services (Police, Fire, or Ambulance) immediately. If there is no perceived threat to life, but you have **information** that may help the emergency services, **dial 101**.

Office hours;

West Suffolk: 01284 763233

Out of hours;

West Suffolk: 01284 763252)

Ensure that the call taker has your CEPG Name, caller's name and appropriate contact details and request the Joint Emergency Planning Unit Duty Officer (EPDO) is notified.

PLEASE NOTE: In a widespread incident the EPDO is a single point of contact and may be supporting the wider local authority response across the County and may not be able to respond to you immediately.

★ Insurance

The Community Emergency Planning Group (CEPG) and CEPG volunteers will be covered by the relevant Local Authority's insurance under the following circumstances;

- The local authority has requested you activate your CEPG and plan.
- The CEPG volunteers are registered with the CEPG.
- The CEPG and volunteers, are under the direction of a local authority member of staff (This can be remotely), and the local authority receives regular updates of task progress / issues arising from the CEPG.
- They only carry out the actions / activities that have been authorised by the local authority.
- A record of the activities undertaken and volunteers employed in those tasks is maintained by the CEPG.
- Activities they have been asked to undertake must be commensurate to their skills and competency.
- Appropriate dynamic risk assessments are carried out.
- The use of motor vehicles is not covered by the local authority's insurance and it is the responsibility of the individual to ensure that they have adequate and appropriate cover.

If you undertake activities that are not authorised by the local authority, then you need to determine whether your local Parish / Town Council's insurance policy covers these activities.

11th February 2021 – Insurance for volunteers – information from CAS

Providing they are acting under the directive and auspices of the Parish Council your volunteers will be covered for all activities other than use of motorised vehicles (e.g. tractor to move fallen trees) when they would have to check with their own motor insurer.

Appendices

Appendix A – Introduction – Risks

Appendix B – Activation

Appendix C – Risk Areas

Appendix D - Roles & Responsibilities

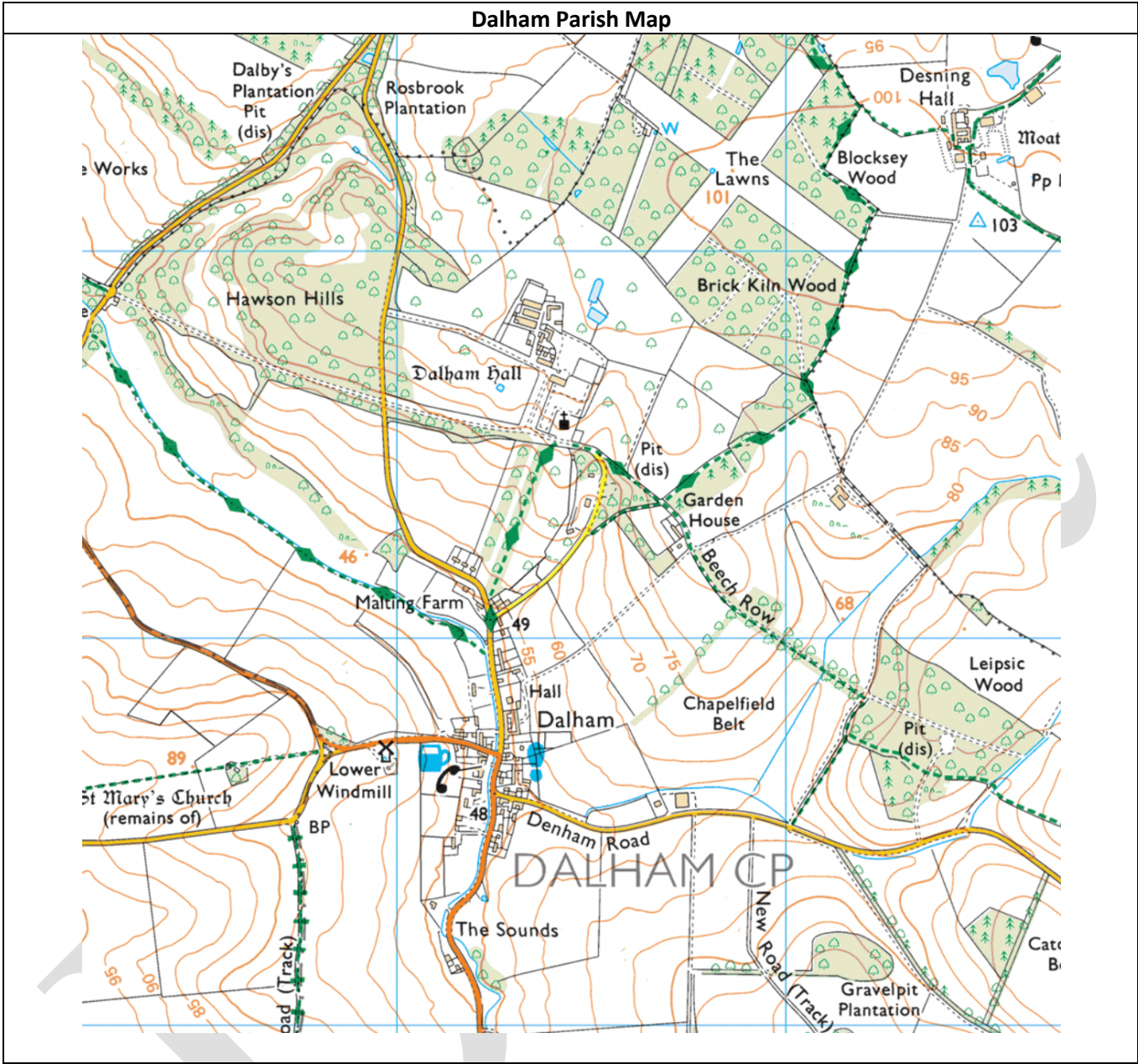
Appendix E – Key Contacts

Appendix F – Resources

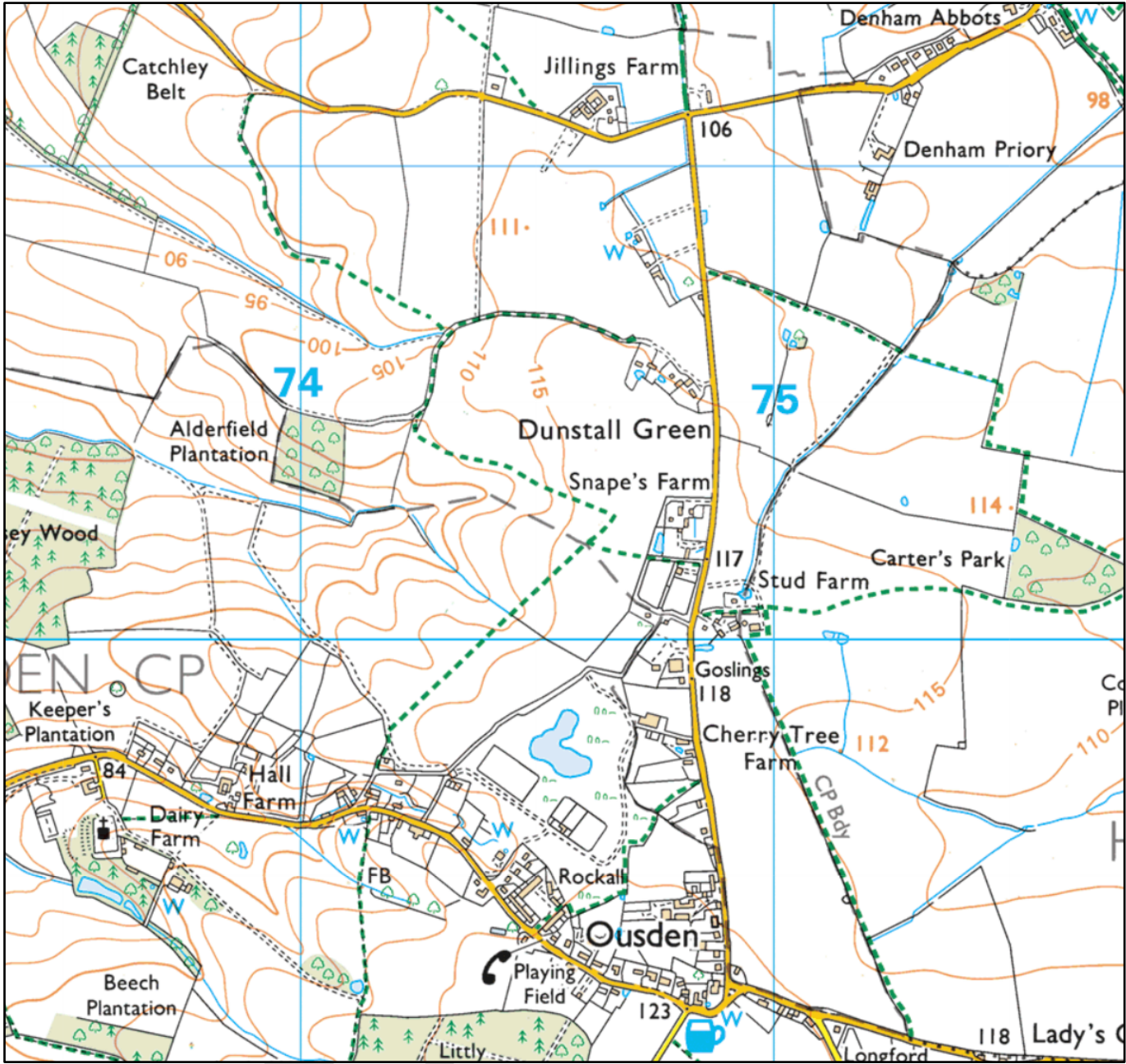
Appendix G – Debrief

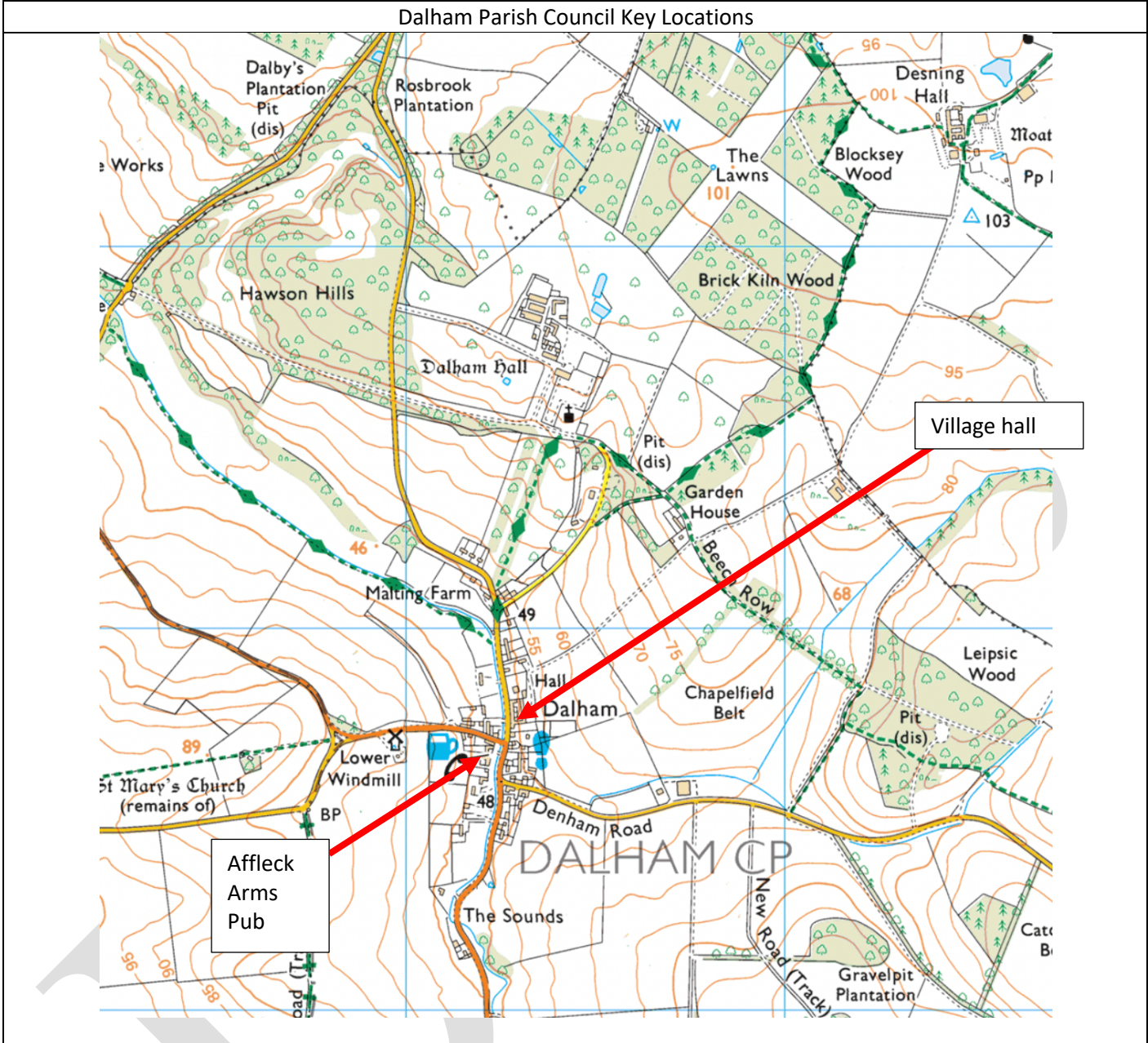
Appendix H– Useful Form Templates

Introduction – Risks



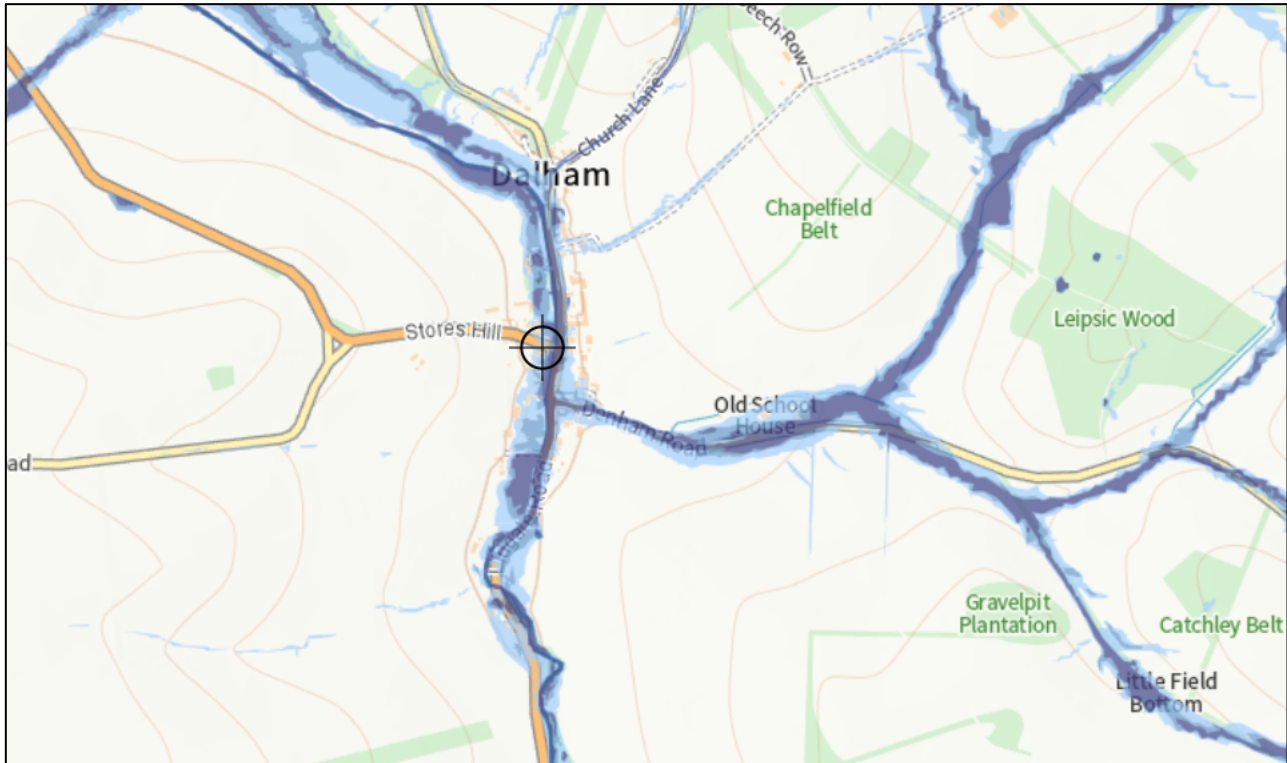
Dunstall Green Road



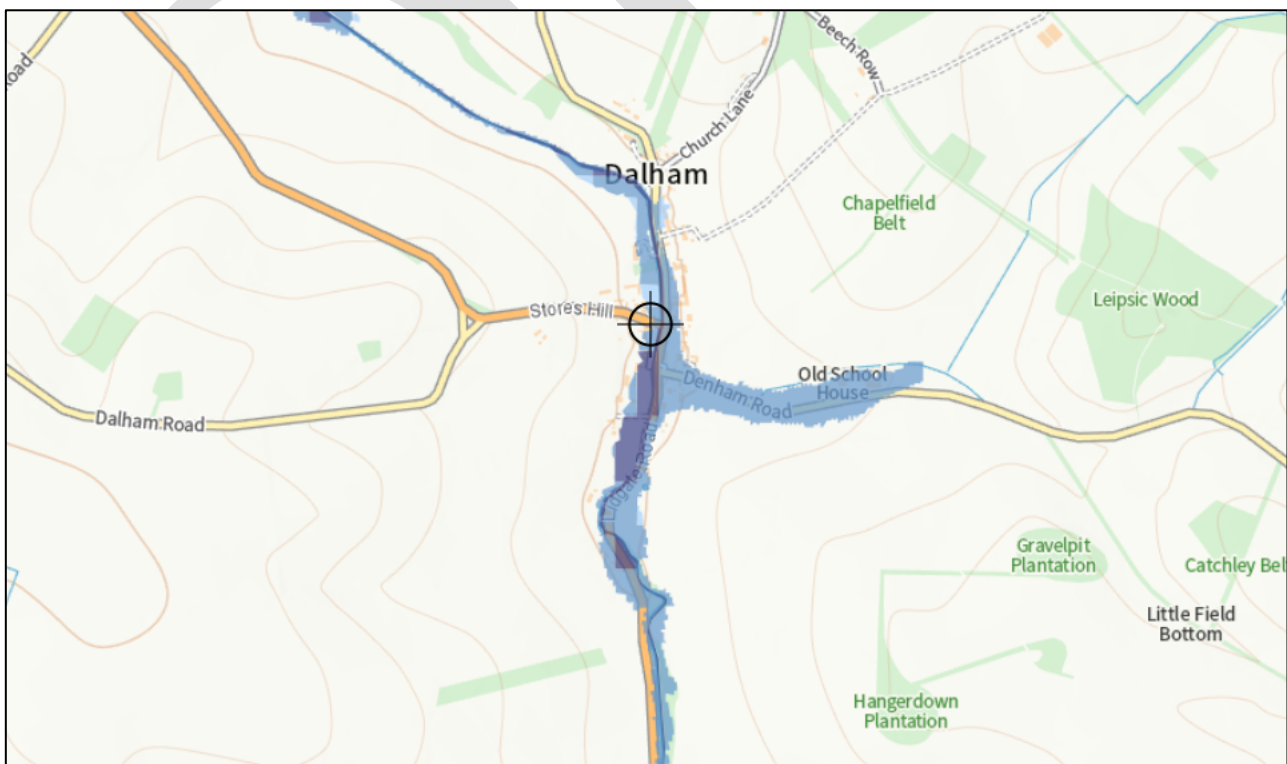


Flood Risk Map

Environment Agency Flood Risk:
Rivers and sea – high risk
Surface water flooding – high risk
Surface water flood risk map



Rivers and sea flood risk map



Activation

The Community Emergency Plan will be activated and the Community Emergency Group convened in one of two ways:

- At the request of the Emergency Services / Local Authorities or
- Where any member of the Group becomes aware of an arising Emergency or Community situation which is likely to affect residents within the Parish / Town area

In either case, once the plan is activated, the CEPG will liaise with the District Emergency Planning Officers in office hours/JEPU Duty Officer out of hours to fully appraise them of the situation.

Contact details are in Appendix E and activation letter in Appendix H

The Emergency Services/Authorities which may request the activation of the Community Emergency Group are as follows:

- The Police
- Fire and Rescue Service
- Environment Agency
- Members of Suffolk County Council Joint Emergency Planning Unit (JEPU)
- West Suffolk Council
- Suffolk County Council

Activation criteria include:

- Actual or threatened injury or loss of life, particularly if the threat is increasing or extensive
- Actual or threatened damage to property, particularly if the threat is increasing or extensive
- The causation is spread geographically, not located at a single property
- Having been requested to do so by the Emergency Services

On being activated the Group should convene a meeting to discuss the nature of the incident, potential or actual impact on the community and the community resources required.

A sample agenda for the initial meeting is at Appendix H

The Community Emergency Group should ensure that all key action /decisions taken by the Group are recorded.

A sample log page is at Appendix H

Community Emergency Group contact tree for notification/activation

Appendix C

Risk Areas (as appropriate to be carried out and held by Parish Council/CEPG.)

An assessment of the incident severity should be undertaken as quickly as possible. **It is of the highest importance to ensure that no one puts themselves at risk whilst this assessment is being undertaken.** The objective of this type of assessment is to determine whether there is a need to activate your plan, 'watch and wait' or remain in a 'business-as-usual' state.

Generic Risk Assessment

Whatever role individuals undertake appropriate and where necessary dynamic risk assessments should be carried out, prior to the task, to ensure all volunteers are not exposed to any unnecessary risks.

Consideration of appropriate personal protective equipment should be undertaken e.g. reflective jacket, suitable footwear, checking in, working in pairs etc. **AT NO POINT SHOULD ANYONE PUT THEMSELVES, OR OTHERS AT RISK OF DANGER.**

Risk Assessments are a continuous process and should reflect the changes in circumstances e.g. incident duration, feeding or providing overnight accommodation.

To carry out a risk assessment, you need to firstly identify what the hazards are and then look at the risks associated with those hazards.

Samples of activation letter and risk assessment form on Appendix H

Risks	Impact on community	What can Community Emergency Group do to prepare?
<p>Flooding:</p> <p>Surface Water run off</p> <p>Ground Water</p>	<ul style="list-style-type: none"> • Flooding of local streets • Blocked Access • Damage to property 	<ul style="list-style-type: none"> • Identify local flood risk areas – refer to flood risk map – • Sign up to Flood Warning Direct as a CEPG with the Environment Agency • Encourage residents to improve home flood defences and sign up to Flood Warning Direct as individual households https://www.gov.uk/sign-up-for-flood-warnings • Identify local shelters should residents need to evacuate their properties • Work with local emergency responders to see if you or they can help with distribution of flood warnings and any evacuation and rest centre establishment required • Find out what flood defences exist or are planned in the area • Follow your Flood Action Card
<p>Loss of Utilities</p>	<p>Total loss of electricity/water/gas supply</p>	<ul style="list-style-type: none"> • Check on vulnerable people in the village • Liaise with UK Power Networks/Anglian Water
<p>Roads Blocked</p>	<p>Inability to access or exit village</p>	<ul style="list-style-type: none"> • Local Farmers with Tractors and chainsaws etc • SCC Highways
<p>Severe Weather</p>	<p>Casualties Damage to property Blocked roadway</p>	<ul style="list-style-type: none"> • First aid and check vulnerable people • Liaise with Local Authority, make area safe. • Organise urgent local road clearance.
<p>Pandemic</p>	<p>Difficulty obtaining food and prescriptions for residents who are ill or having to isolate Loneliness from enforced isolation</p>	<ul style="list-style-type: none"> • Identify vulnerable people including the elderly, ill, families with young children • Distribution of food • Set up a system of volunteers to pick up food and medication. • Set up a WhatsApp group for volunteers • Encourage ‘neighbourliness’. Ask people to check up on residents who live alone or are self-isolating and their own next-door neighbours.

		<ul style="list-style-type: none"> • Make residents aware of what help is available in the village using a variety of methods – noticeboards, flyers, Risby Facebook page, • Parish Council website • Prepare a list of volunteers willing to help in an emergency
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Any other emergencies will be dealt with by Emergency Services etc for which plans are already in place.

Appendix D

Roles & Responsibilities

★ Roles and Responsibilities

The role of the CEPG is to organise the activities during an emergency by assessing the situation, mobilising the appropriate local resources to support the community and maintaining links with the emergency services, the local authority and other responding organisations. Typical tasks associated with this may include the following roles:

Community Coordinator(s)

Members of the CEPG may be allocated areas, supported by other volunteers. Their role is to coordinate supporting volunteers doing tasks such as warning and informing, snow clearance or supporting vulnerable people, helping in a rest centre. Full contact details of the Community Coordinators should be placed in the key contacts directory

Rest Centre Coordinator

The person(s) undertaking this role should have attended a local authority run rest centre course and is/are responsible for maintaining the safety and welfare of those residents and volunteers using the rest centre and should be in accordance with the local authority procedures. The Local Authority must be advised when a rest centre is provided so as to provide appropriate support at the earliest opportunity. Full contact details of the Rest Centre Coordinators should be placed in the key contacts directory. All the forms necessary for running a rest centre can be found on the SRF website <https://www.suffolkresilience.com/prepare-your-community/community-emergency-planning-resources>

Appendix E

Key Contacts

Useful Contacts

Name	Role	Contact Number	email
	Community Emergency Planning Group (CEPG) lead		
	CEPG co-ordinator		
	Volunteers co-ordinator		
	CEPG member		
	CEPG member		
	CEPG member		
	CEPG member		
Steve Henthorn (Emergency Planning Officer)/Vince Williams	District Emergency Planning Officer	07920 466340	
JEPG	Emergency Planning Duty Officer	01473 625376	
Suffolk Police	Emergency	999	
Suffolk Police	Non-emergency	101	
Wickhambrook Surgery		01440 820140	
Vets Practise			
Environment Agency	Floodline	0845 988 1188	

Environment Agency	Hotline	0800 807060	
UK Power Networks	Electricity	0800 3163105	
UK Power Networks	Power cut	105	
National Grid	Overhead electricity lines issues	0800 404090	
Anglian Water	Water Supply	0800 771881	
Cadent	Gas	0800 111999	
Suffolk Constabulary		01473 613500	
Suffolk Fire & Rescue		01473 260588	
West Suffolk Hospital		01284 713000	
NHS Direct		111	
West Suffolk Council	Out of hours	01284 763233	
		01284 763252	
Suffolk Highways		0345 6066171	
Suffolk County Council		0345 606 6067 0345 606 6171	

Appendix F

Resources

Key Buildings

Function	Location	Point of Contact	What3words
Wickhambrook GP Surgery	Boyden Close, Wickhambrook, CB8 8XU		
Dalham Emergency Rest Centre	Dalham Village Hall, The Street, Dalham, CB8 8TF		
The Affleck Arms			

Local Skills ,Community Volunteers & Resources

Skill/resource	Name	Address	Phone number
Key code for the Village Hall			
4x4 owner/driver			
Chainsaw owner			
Fuel (oil lamp, petrol/diesel, paraffin, gas cylinders, batteries)			
Camp beds and blankets			
Catering provisions (tea, coffee, sugar, biscuits, bread, water, etc)			
Emergency cooking			
First Aid Kit			
Emergency Lighting/Torches/candles			
Nurses			
Trained first aiders			
Generators			

Long ladder			
Pick-up truck			
Protective clothing/helmets			
Portable radios (for use in the event of loss of telephone communication)			
Ropes			
Tractor (large) and Bulldozer/Loading Shovel			
4 X 4 and trailer			
Defibrillator (see appendix five for instructions about how to use it)			

Resources

Resource	Location	Contact	Contact out of hours
Plumber			
Builder			

Neighbouring CEPG or Parish / Town Council

CEPG / Parish/ Town Council	Name	Contact number
Ousden Parish Council		
Lidgate Parish Council		
Hargrave Parish Council		

How to use the Dalham defibrillator



The Dalham defibrillator is located in a secure cabinet outside Dalham Village Hall (CB8 8TF). It is a portable device which gives an electric shock to the heart through the chest wall to someone who is in cardiac arrest. Anyone can use it and no training is necessary.

If a person is unconscious and not breathing normally, dial 999 immediately. The operator will give you the access code to the defibrillator. If possible, send someone to fetch the defibrillator and start CPR. CPR stands for cardiopulmonary resuscitation and involves giving chest compressions by pressing up and down on the casualty's chest to help pump blood around the body when the heart can't. The 999 operator will tell you how to give CPR.

Once you have the defibrillator, switch it on and follow the spoken instructions. You will need to put pads on the casualty's chest. Pictures on the pads will show you where to put them. The defibrillator will then detect the heart's rhythm and tell you whether or not you need to press the button to deliver a shock.

Continue with CPR until the ambulance service arrives or the casualty regains consciousness.

Appendix G

Debrief (to be carried out post-event by **Parish Council/CEPG** (Supported where practicable Joint Emergency Planning Unit))

EXAMPLE OF DEBRIEF AGENDA

Area of Response	What Went Well	What Could be Improved
Notification/Alerting Issues		
Warning - Responding Agency and Public Issues.		
Activation of Plan		
Response Activities		
Training		
Capability		
Communications Issues		

Media Response Issues		
Recovery Issues		
Recommendations		

Draft

Useful Form Templates

Dalham Community Emergency Planning Group Activation Form

From: [Name of LA Officer requesting activation]

To: [CEPG]

Date:

Time of Request: XXX

Please confirm receipt by telephoning the XXX (Local Authority) ECC on [telephone number]

If there is **ANY threat to life, dial 999** and alert the emergency services (Police, Fire, or Ambulance). If there is no perceived threat to life, but you have information that may help the emergency services, please **dial 101**.

The Dalham Community Emergency Plan has been activated on behalf of XXXX as a result of a Major Incident/local incident at [location] on [date].

The Dalham CEPG is now covered by Suffolk County Council's liability insurance providing that the following conditions are met:

- The Local Authority has requested that you activate the CEPG and your plan. The CEPG is only authorised to carry out the following tasks
- The CEPG operates under the direction of the Local Authority (can be remotely) and the Local Authority requires regular updates on the situation, progress of task and any issues arising from the activation.
- The action or activity is approved by the Local Authority.

Initial Key Information Report

A. Major Incident Declaration	Yes / No	Time declared	Lead Agency	
B. Location (Where?)	<i>Location by grid reference or postcode, including road or geographic area.</i>			
C. Nature of Emergency (What has happened?)	<i>What has caused the problem? How has it happened? Are there any secondary hazards to be considered?</i>			
D. Affected Area Scale or extent of affected area	<i>Are there areas that require evacuation? Are these areas residential or commercial?</i>			
E. Time (When did it happen?)				
F. Wind Direction obtainable from the Met Office	Blowing from:	Blowing to:	Wind Speed:	
G. Casualties How many & where are they?	<i>How many people are homeless or require evacuation. Where are they located? Do any have any disability problems?</i>			
H. Locations access routes				
I. Locations of Forward Control Point / Tactical Coord Group / Strategic Coord Group	FCP	TCG	SCG	
J. Evacuation (Has evacuation taken place, where are the evacuees? How many people involved? If not, is evacuation likely?)	Is Evacuation in progress?	Is Evacuation likely?	Estimated evacuees	Location of evacuees
K. Warning and Informing (Contact Comms staff. Confirm which agency is leading on messages to the Media?)	SCC Comms		District / Borough Comms	
K. Community Emergency Planning Group (CEPG) <i>Is a CEPG available to assist?</i>	Contact name	Organisation	Time	Contact details
L. Any other relevant information	<i>Are there other Local Authority resources that might be required e.g. building control, environmental health or protection, road closure?</i>			

Dalham CEPG Meeting Agenda

Example CEPG Emergency Meeting Agenda

Date:

Time:

Location:

Attendees:

1. What is the current situation?

You might want to consider the following:

Location of the emergency. Is it near:

- A school?
- A vulnerable area?
- A main access route?
- Type of emergency:
- Is there a threat to life?
- Has electricity, gas or water been affected?

Are there any vulnerable people involved?

- Elderly
- Families with children
- People with disabilities
- Non English speaking people

What resources do we need?

- Food?
- Off-road vehicles?
- Blankets?
- Shelter?

2. Establish contact with the local authority/ emergency services?

3. What support can we offer to the local authority/emergency services?

4. What actions can safely be taken?

5. Who is going to take the lead for the agreed actions?

6. Any other issues?

CEPG Risk Assessment Form

Location				Date:		Review date:		
Risk Assessors Name:				Job title:				
Task / Hazard Identified	No of persons at risk			What is risk?	Risk rating			
					I	L	Risk	Action to remedy
Impact multiplied by Likelihood = Risk Rating: 16 = Very High, 8-12 = High, 4-6 = Medium, 0-3 = Low								

identified as High or Very High that cannot be readily or easily mitigated or excluded must be considered as a potential reason to look at alternative premises. Any such risks so identified need to be brought to the earliest attention of the LA H&S Officer for their professional consideration / advice.

Community Name: Dalham

Plan dated: 30.06.21

Dalham Community Emergency Group Action Log

INCIDENT LOG (Nature of incident) **NAME** **DATE** **SHEET No.**

No.	Time	Name	Information	Done

